

Disclosure Information

To Our Patients:

Welcome to the practice, which is owned by Diane C. Madfes.

Your Surgeon/Physician: We would like you to know that Dr. Diane C. Madfes is board certified by the American Board of Dermatology and is licensed in the State of New York, Connecticut and Florida. She has been in practice since 1996 and attended Brandeis University and Albert Einstein School of Medicine. She completed her internship in internal medicine at Yale University and her dermatology residency at Albert Einstein School of Medicine. You may request her C.V. which we keep on file. Her training is extensive in the field of dermatology surgery.

Your Surgeon/Physician: We would like you to know that Dr. Esther L. Williams is board certified by the American Board Of Dermatology and is licensed in the State of New York. She has been in practice since 2014 and attended Columbia University and Albert Einstein School of Medicine. She completed her internship in internal medicine at Staten Island University Hospital and her dermatology residency at Downstate Medical Center. You may request her C.V. which we keep on file. Her training is extensive in the field of dermatology surgery and skin cancer.

Should you choose to have surgery at this Organization, Dr. Diane C. Madfes or Dr. Esther L. Williams will be performing your surgery.

The Team: Our team is made up of competent individuals that will assist in providing safe patient care. All our medical assistants are all certified and play an important role in your care.

Should you have a problem: Please be advised that if you have a grievance or concern the following mechanism exists: Ask for the grievance form from the receptionist. Or you may call the accrediting organization that oversees our compliance with standards of care: The Joint Commission on Accreditation of Healthcare Organizations at (800) 994-6610 or emailing complaint@jointcommission.org.

Make a suggestion: If you have a suggestion, please place this in writing and hand it to the receptionist or mail it to the office.

Play a part in your care: We encourage all patients to be actively involved in their care, so please speak up and ask questions to anyone in this organization.

Additionally, please be advised that this organization does not recognize DO NOT RESUSCITATE orders or Living Wills. If you have any questions, please see the receptionist.

Infection Control: We provide various in-services to our staff regarding Infection Prevention and Control issues on an annual basis. We also monitor our organization for numbers of infections. This practice educates staff upon hire and annually thereafter in hand hygiene and we follow the CDC guidelines for hand hygiene. We encourage staff to stay home when they are sick. We provide tissues and garbage cans throughout the facility and encourage everyone to cover their mouth when coughing and sneezing and then wash their hands.

Should you have a procedure or surgery in this organization, we want you to know that we value patient safety. Therefore you may hear us performing certain tasks or asking certain questions that may surprise you. Even though we may know you, we will ask you identifying information such as your date of birth or your address besides asking you to tell us your name. We take a pause or a “time out” before we actually start your procedure to assure once again that we have everything that we need and the entire team is in agreement. Only the physician performing your procedure will mark your surgical site. This organization adheres to strict infection control measures before during and after your procedure including but not limited to: procedural technique, the environment of care, care of equipment and instruments, and education of all staff in the most up to date infection control measures.

JOINT COMMISSION ONLY: If anyone has concerns about patient care and safety in the organization, that the organization has not addressed, you are encouraged to contact the organization’s management. If you feel the concerns were not resolved through the organization, you are encouraged to contact the Joint Commission by calling 800-994-6610 or emailing complaint@jointcommission.org.

Signature: _____

Date: _____